GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:3029
ANSWERED ON:16.03.2016
Basic Facilities
Sundaram Shri P.R.

Will the Minister of RAILWAYS be pleased to state:

(a) whether as per the Indian Railways Works Manual, certain basic facilities have been categorised as essential and the Indian Railways is bound to provide them; and

(b) if so, the details of facilities which have been mentioned in the Indian Railways Works Manual?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

(SHRI MANOJ SINHA)

(a) & (b): Yes, Madam. As per Indian Railways Works Manual (IRWM)-2000, certain passenger amenities have been mentioned as Minimum Essential Amenities, which has been last updated vide Railway Board's guideline dated 11.09.2012. These include booking facility, drinking water, waiting hall, seating arrangement, urinals, latrines, platform shelter/shady trees, Foot Over bridge, level of platforms, time table display, clock, fans and lighting. The scale of amenities to be provided at station depends upon the category of station and number of passengers dealt at the station.
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